

Taobh na Dachaidh **and Covid-19 precautions 2021**

Dear Guests

Please read the following information which aims to outline what we have done to help ensure that your stay in our cottage is as safe as possible and what we ask you to do to help in this process.



1. **BEFORE YOU ARRIVE**

- 1.1. If you develop any **symptoms of Covid-19** on or during your arrival we ask that you **return home straight away** and isolate as per Government guidelines. If this is the case, please let us know.
- 1.2. In order that we have enough time on change-over day to clean and prepare the cottage, **arrivals** are allowed any time **after 5pm**.
- 1.3. We would usually provide **towels** for guests, but during this Covid-19 situation we ask that you bring your own (including hand towels for the kitchen and bathroom).
- 1.4. We can provide **bed sheets** as usual, though if you would prefer you can bring your own – but during this Covid-19 situation we ask that you bring your own duvet covers and pillowcases.
- 1.5. Please bring your own supply of **hand soaps**. We will provide some washing up liquid and essential cleaning materials for use during your stay.
- 1.6. Please remember to bring your **face masks** – it remains mandatory to wear masks when inside shops and other public indoor places. The local Spar in Lochcarron is open for shopping with limited numbers in the shop at any one time and an expectation for shoppers to wear a mask and to use the hand sanitiser on the way in.
- 1.7. During our **cleaning regime** in preparation of the cottage for your stay we use appropriate procedures and materials to reduce to a minimum the chance of any residual virus left by previous guests as per government recommended guidelines.
- 1.8. Whilst there is a range of books and games on the shelves and cupboards we cannot guarantee that they are totally virus protected, so if you want to reduce any possible risk, then we would perhaps suggest you bring your books and games.

2. DURING YOUR STAY

- 2.1. If you develop any **symptoms of Covid-19** during your stay we ask that you **return home straight away** and isolate as per Government guidelines. If this is the case, please let us know.
- 2.2. Whilst our **Community welcomes visitors**, it is particularly vulnerable and our resources are stretched. So, while you are here please:
 - Maintain proper social distancing
 - Wash hands and use sanitiser regularly
 - Use face coverings where advised or required
 - Touch surfaces only where necessary
 - Dispose of litter in bins
 - Dispose of household rubbish properly (see guidance for recycling in the Welcome Folder)
 - Take no risks in the garden, other outdoor areas or at sea
 - Take care not to start wildfires
- 2.3. So that any we can all help towards maintaining a **clean and safe environment**, we ask that you regularly wipe all door handles, light switches and other generally regularly touched surfaces.
- 2.4. To help reduce the likelihood of any virus settling within the cottage please, whenever possible (and when the midges are not about!), open the doors and windows to **allow air to circulate**.

3. AT THE END OF YOUR STAY

- 3.1. The following is **an additional reminder** about our request to follow the pre-departure information provided in the Welcome Folder, which explains about what you would need to do to ensure the return of your housekeeping/cleaning deposit – all particularly important during this continuing Covid-19 situation.
- 3.2. Please follow all the cleaning points as described in the standard Welcome Notes,
- 3.3. And please **strip the bed sheets** from all the beds and place them all in the washing machine. Please put the washing powder and soft rinse provided in the machine and turn on to a 60° cottons wash. Please also **strip the mattress and pillow protectors** and place these in the black bags as provided. Please do not shake them or the sheets as this may distribute and virus particles into the air.
- 3.4. **Departures** on your last day must be by **9am**.

For more information about visiting **Taobh na Dachaidh** visit our website www.lochcarronholidaycottage.co.uk or contact Kevin and Helen Alexander : taobhnadachaidh@gmail.com : 01520 722470